

RE-OPENING PROTOCOL OF RIPLEY ANIMAL HOSPITAL

We started booking regular appointments keeping following concepts as per OVMA guide lines to reopening veterinary medicine in Ontario.

Hour changes: From June 1, 2020 - We will resume regular working hours.

Monday to Friday 8:30 am - 7:00 pm

Saturdays 8:30 am - 1:30 pm. **Sunday** closed

- **Elective Surgeries:** We started booking limited elective surgeries. Book well in advance to have suitable date for spay and neuter.
- **Physical Distancing:** To reduce human-to-human contact, we insist following measures:
 - Book appointments well in advance.
 - Curbside transfer of pets, with little or no contact with owners, and with the use of PPE.
 - Limiting number of clients enter the facility, if it is necessary.
 - We request all the clients to wear mask and gloves when come to clinic.
 - We would be happy to have verbal consent rather than signatures.
 - Contactless electronic payment is highly appreciated.
- **Call in advance** for orders and do a curb side pickup.